

Use of Patient Alert Field in Athena 2025 Q2

The following types of information will be kept in the yellow Alert box in the patient record in athena:

30 Minute Appointments

Bariatric table required

CSRP with appointment frequency (or HOLD)

Communication issues such as: Hard of Hearing, Legally Blind or Interpreter Services (with language)

DCF / Legal guardianship

DM (Disease Management) appointments w/ Lab frequency

Healthcare Proxy Invoked

Hospice (without diagnosis)

No Controlled Substances (with date)

Only schedule with PCP (or other specific provider)

Phonetic spelling of patient name

High Risk Pedi Pt (PCP concerned about patient – needs visits)

Behavior Health Letter noted

Discharged from practice and date

Service animal

Items to be documented elsewhere:

Item	Action Recommended
Healthcare Proxy Done	Available in chart via FIND
MOLST	Available in chart via FIND
COVID diagnosis	No longer needed
Preferred Pronouns	In QuickView
iCMP Enrollment and contact #	In Patient Care Team
Qualifies for CCA	Can be removed
CCA Case Manager	In Patient Care Team
Long Term Care Patient	Patient inactivated in QuickView by HI
Specialist Name and phone number	In Patient Care Team
Reason for CSRP Hold	In Patient Case via FIND
CSRP medication and prescriber	In Med List
Group home	Can be noted in Confidential Communications or use of 2 address lines
No Opiates/Benzos – broken contract	Use “No Controlled Subs” and refer to patient case for explanation