

# Baystate Health

ADVANCING CARE. ENHANCING LIVES.

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April 17, 2020

Dear Providers,

Providing rapid and widespread access to COVID-19 RNA testing has been a national challenge for many reasons. Baystate Health now has the opportunity to expand testing access to ambulatory patients in all of our communities. We are targeting those who have been assessed as **having symptoms compatible with acute COVID-19 infection and who are 12 years of age or older**. These criteria may change as more capacity becomes available and procedures for younger patients are established. Please look for further communication regarding these changes.

If you would like to refer patients for ambulatory testing, you will need to provide an order and have testing scheduled. **Please follow these specific steps:**

1. Place an order for test code 71782 (**CCOV19**) in your EMR, or if you do not order electronically, complete a laboratory requisition and fax to **413-322-4235**.
2. Have your practice call **413-795-TEST to schedule the test**. Your patient will be given an appointment at the nearest available location. Testing is currently available Monday-Friday from 8am-4pm at the following sites:

**GREENFIELD:** 164 High Street (Baystate Franklin Medical Center)

**SPRINGFIELD:** 298 Carew Street

**WARE:** 85 South Street (Baystate Mary Lane Outpatient Center)

**WESTFIELD:** 57 Union Street

Results will be reported to the ordering clinician.

We look forward to serving our communities' critical need for expanded testing for COVID-19 in partnership with you. For more information on how Baystate Health is responding to COVID-19, visit **[BaystateHealth.org/COVID19](https://www.baystatehealth.org/COVID19)**.

Sincerely,



Glenn Alli, MD  
Medical Director, Community Primary Care  
Baystate Health



Betty LaRue  
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