

## Resources

As of April 22, 2020

### 1. MASS211



<https://mass211.org/>

Mass 211 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community. It serves as a resource for finding government benefits and services, nonprofit organizations, support groups, volunteer opportunities, donation programs, and other local resources. Always a confidential call, Mass 211 maintains the integrity of the 9-1-1 system saving that vital community resource for life and death emergencies.

Available **24 hours a day, 7 days a week**, Mass 211 is an easy way to find or give help in your community. Mass 211 responds immediately during times of crisis, to field calls regarding the crisis and to direct callers to services most appropriate for their needs.

### 2. LOOK4HELP



<https://www.look4help.org/>

The Look4Help Public Resource Directory, a program of Community Action Pioneer Valley, is a free, web-based public information service that is available 24 hours a day, seven days a week. There are close to 1,000 agencies, programs or services at over 450 locations, available to serve you.

Look4Help serves the residents of Franklin and Hampshire Counties and the North Quabbin region of Western Massachusetts. Where services overlap, Look4Help also includes resources covering portions of Worcester, Hampden, and Berkshire counties. Selected regional and state agencies are also listed.

### 3. TEXT ALERTS

#### Alerts in Massachusetts for COVID-19

To get up-to-date alerts from the state of Massachusetts, text COVIDMA to [888-777](tel:888-777)  
The latest info about the Coronavirus in Massachusetts sent right to your phone