



employee assistance



ACI Offers Video Chat and 24/7 Text Requests

ACI Specialty Benefits is passionate about breaking down all barriers to access mental health benefits with the strongest EAP technology. ACI's new video chat sessions with clinicians are not only convenient for today's busy employees and families, but are also HIPAA-compliant and 100% confidential. Accessing ACI's EAP benefits is also made easy with 24/7 text requests for services.

CIO100

Winner of **CIO 100** and **EAPA's Best EAP Technology** awards, ACI's innovation is rooted in creating an exceptional customer experience for all.

Video Chat Sessions:

- HIPAA-compliant video chat sessions with clinicians
- Secure online video platform
- Email appointment reminders for video chat sessions

24/7 Text Requests:

- Can send text request 24/7
- Same-day response (Monday-Friday, 5am - 6pm PST)
- Powered by ACI's intake team members, not bots

Questions?

Contact ACI Specialty Benefits toll-free at
855-RSL-HELP (855-775-4357)
rsli@acieap.com
<http://rsli.acieap.com>

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